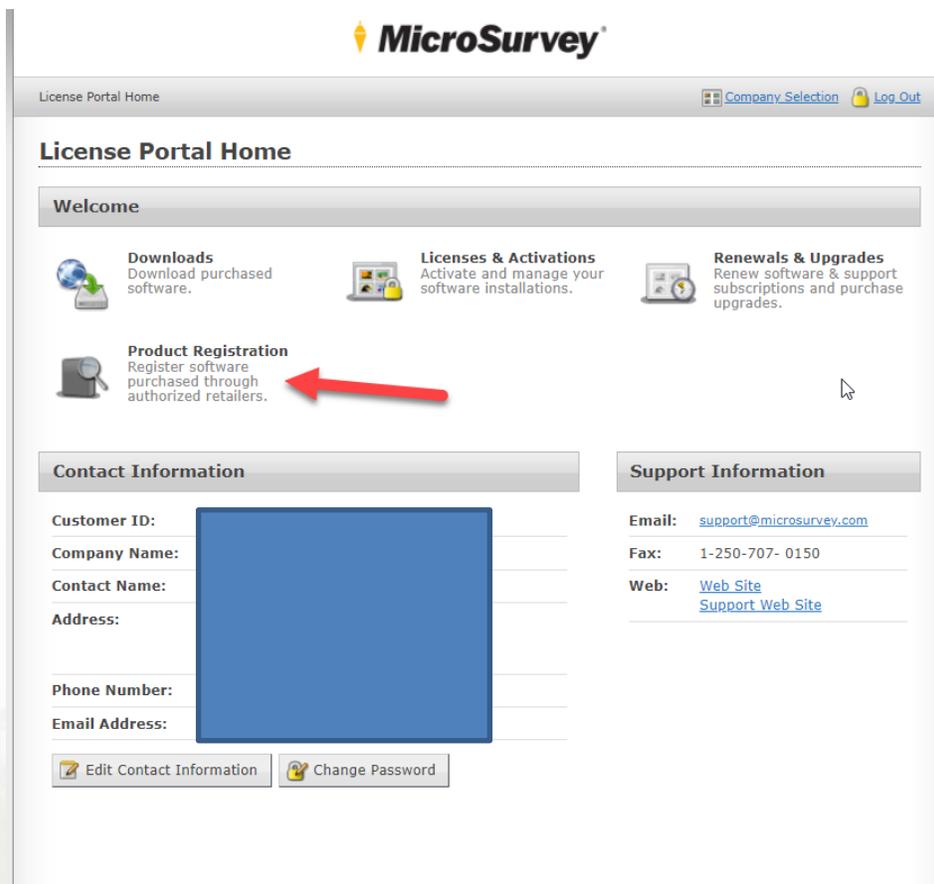


## FieldGenius for Android Customer Registration Process

### Requirements Before Starting:

- a) Pen & Paper
  - b) Your Android device
  - c) Device Connected to WIFI
- 
1. Sign up for a customer account here:  
<https://license.microsurvey.com/solo/customers/Default.aspx?AuthorID=2451871>
  2. Register your license by entering the License ID and Password provided to you by the OEM manufacturer



**MicroSurvey**

License Portal Home [Company Selection](#) [Log Out](#)

### License Portal Home

**Welcome**

**Downloads**  
Download purchased software.

**Licenses & Activations**  
Activate and manage your software installations.

**Renewals & Upgrades**  
Renew software & support subscriptions and purchase upgrades.

**Product Registration**  
Register software purchased through authorized retailers.

**Contact Information**

Customer ID:

Company Name:

Contact Name:

Address:

Phone Number:

Email Address:

[Edit Contact Information](#) [Change Password](#)

**Support Information**

Email: [support@microsurvey.com](mailto:support@microsurvey.com)

Fax: 1-250-707- 0150

Web: [Web Site](#)  
[Support Web Site](#)

## Product Registration

To register a product, please enter the License ID and password for the product. If we find a matching license record, the license will be registered under your current account.

(\* indicates a required field)

\*License ID:  6

\*Password:  6

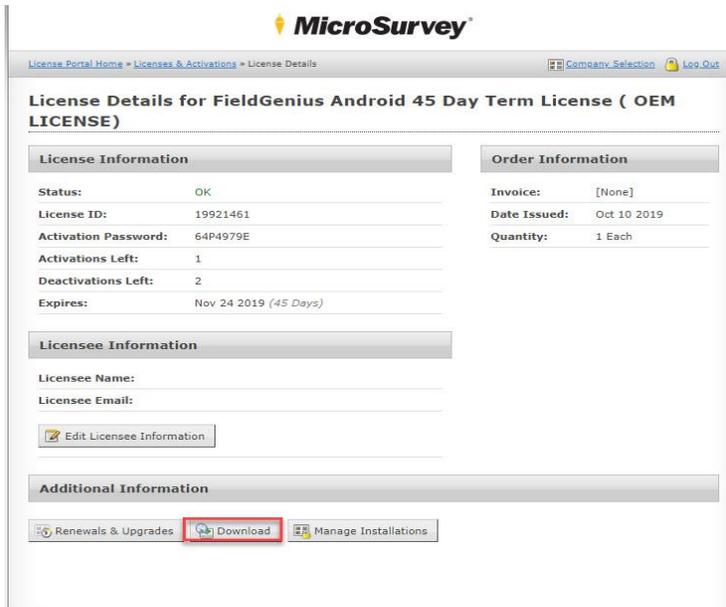
3. Click on Find and Register, this will add the license to your account
4. On your account home page, pick on Licenses and Activations and choose an unused license ID from your list.

## Licenses & Activations

Click on a License ID or Serial listed below to view more details about the license.

License ID/Serial	Product	Issued	Status/Expiration	Activations Left
<a href="#">19921407</a>	<a href="#">FieldGenius Android Perpetual License Free Upgrade (.OEM Customers)</a>	Oct 04 2019	OK / Apr 04 2021	1

5. You should now see your License ID and Activation Password listed, write the License credentials down on a piece of paper for reference and hit the download button to start downloading the installation file.



**MicroSurvey**

License Portal Home » Licenses & Activations » License Details Company Selection Log Out

### License Details for FieldGenius Android 45 Day Term License ( OEM LICENSE)

License Information		Order Information	
Status:	OK	Invoice:	[None]
License ID:	19921461	Date Issued:	Oct 10 2019
Activation Password:	64P4979E	Quantity:	1 Each
Activations Left:	1		
Deactivations Left:	2		
Expires:	Nov 24 2019 (45 Days)		

**License Information**

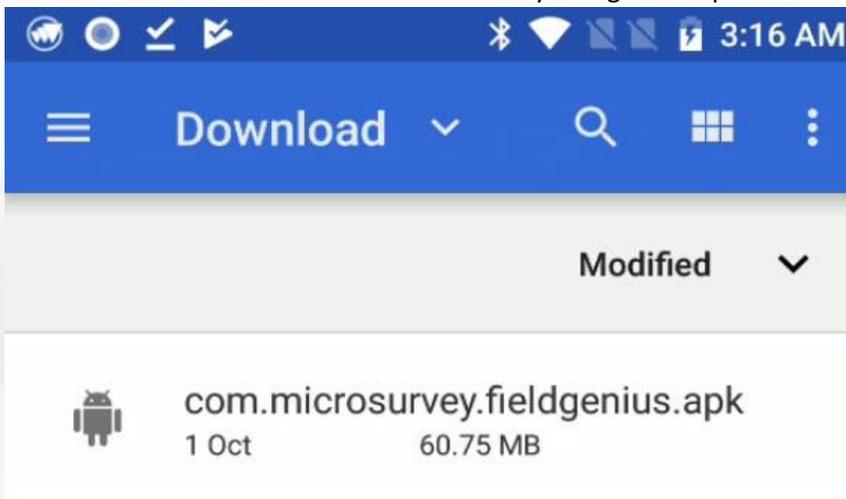
Licensee Name:  
License Email:

[Edit License Information](#)

**Additional Information**

[Renewals & Upgrades](#) [Download](#) [Manage Installations](#)

6. Once the file is downloaded go to your downloads folder located on the internal storage of your device and look for this file “com.microsurvey.fieldgenius .apk” to install FieldGenius for Android



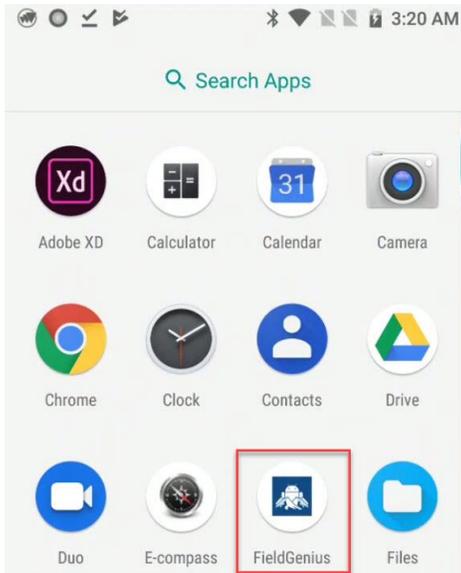
3:16 AM

Download

Modified

 com.microsurvey.fieldgenius.apk  
1 Oct 60.75 MB

7. Once the app is installed, search for it and launch the program



8. Read and Accept the License Agreement Terms, then enter in the License credentials you copied down in **Step 5** and apply to activate your **45-day** term license to continue.

**MicroSurvey License Acceptance**

[MICROSURVEY PRIVACY POLICY](#)

You must read and agree to the MicroSurvey End-User License Agreement to use this MicroSurvey product and services. Tap the checkbox below to accept the license agreement.

**MICROSURVEY END-USER LICENSE AGREEMENT**

This MicroSurvey End-User License Agreement ("Agreement") is a legal and binding agreement between you ("Licensee") and MicroSurvey Software Inc., a BC corporation ("MICROSURVEY") concerning the use of the MicroSurvey products (the "Product"), the software provided in connection with the use and operation of the Product, including firmware and stored measurement data (collectively the "Software") and all related documentation provided in connection with the acquisition of the Product ("Documentation"). The Software includes software owned by, and licensed from, third party licensors.

DECLINE LICENSE CONDITION

I ACCEPT



← License Information



This device has no applied license. Please Apply your license

License ID

19921461

Activation Password

64P4979E

Apply License

CONTINUE

9. You should now see license information populated and should see the subscription license is applied.

← License Information

<b>License Information</b>	
Product Name	Invalid License
License ID	19921461
License Type	Subscription License
License Activation Date	Thursday, October 10, 2019
License Expire Date	Sunday, November 24, 2019
Maintenance Expire Date	
Customer ID	howdan@live.com

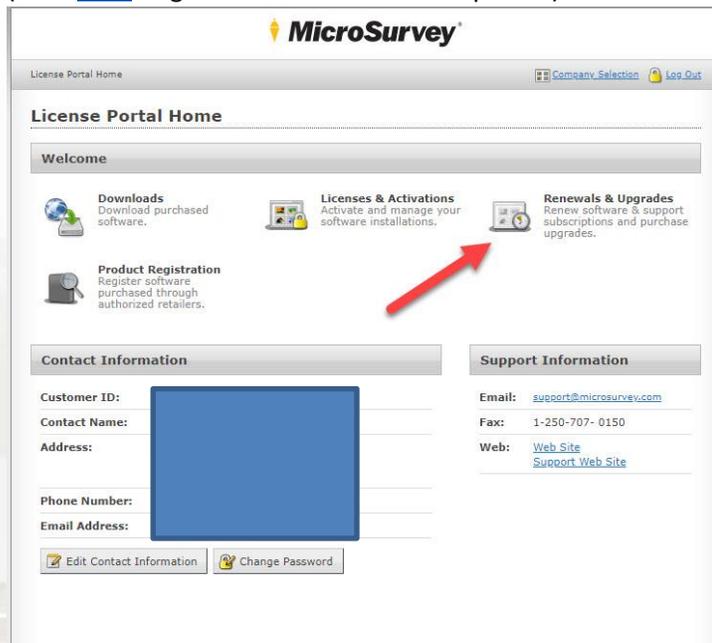
[UPDATE SOFTWARE MAINTENANCE](#)

[DEACTIVATE LICENCE ON THIS DEVICE](#)

[MICROSURVEY CUSTOMER PORTAL](#)

[CONTINUE](#)

10. Log back into your customer portal and go to the Renewals & Upgrade Section.  
(Click [here](#) to get back to the customer portal.)



The screenshot shows the MicroSurvey License Portal Home page. At the top, there is a navigation bar with the MicroSurvey logo and links for 'Company Selection' and 'Log Out'. Below the navigation bar, the page is titled 'License Portal Home' and includes a 'Welcome' message. The main content area features four primary sections: 'Downloads' (Download purchased software), 'Licenses & Activations' (Activate and manage your software installations), 'Renewals & Upgrades' (Renew software & support subscriptions and purchase upgrades), and 'Product Registration' (Register software purchased through authorized retailers). A red arrow points to the 'Renewals & Upgrades' section. Below these sections, there are two columns: 'Contact Information' with fields for Customer ID, Contact Name, Address, Phone Number, and Email Address, and 'Support Information' with links for Email (support@microsurvey.com), Fax (1-250-707-0150), and Web (Web Site, Support Web Site). At the bottom of the contact section, there are buttons for 'Edit Contact Information' and 'Change Password'.

11. You should see a free upgrade listed, click add to cart and check out

**Renewals & Upgrades**

**FieldGenius Android 45 Day Term License ( OEM LICENSE)**  
 License ID: 19921461 Date Issued: Oct 10 2019 Expires: Nov 24 2019

Product	Price
<b>FieldGenius Android Perpetual License Free Upgrade ( OEM Customers)</b> A perpetual license of FieldGenius Android that will need annual maintenance to receive program improvements.	\$0.00

[Add to Cart](#)

**Shopping Cart**

Item Description	Price	Quantity	Total
<b>FieldGenius Android Perpetual License Free Upgrade ( OEM Customers)</b>	\$0.00	1	\$0.00

Subtotal: \$0.00

[Continue Shopping](#) [Update](#) [Checkout](#)

12. Verify your information and enter in how you heard about the product, then continue and place order.

**Verify Your Customer Information**

Some errors were found in the entered data. Please verify your information below.

\*Email Address: howdan@live.com  
 Company Name:  
 \*First Name: HOW DAN  
 \*Last Name: LI  
 \*Address Line 1: #205 3500 CARRINGTON RD  
 Address Line 2:  
 \*City: WESTBANK  
 \*State/Province: BC  
 \*Postal Code: V4T 3C1  
 \*Country: CANADA  
 \*Phone Number: 7785814645  
 Fax Number:

How did you hear about this product?  
 \*Heard From: **OEM** Please enter a value.

Select Email Notifications

Notify me of product updates related to my purchase.  
 Notify me of new products and other special offers.

Unless you check the boxes above, we will not use your name and email address for these purposes.

[Previous](#) [Continue](#)

**Confirm Your Order**

Item Description	Price	Quantity	Total
<b>FieldGenius Android Perpetual License Free Upgrade ( OEM Customers)</b>	\$0.00	1	\$0.00

Subtotal: \$0.00

**Customer Information**

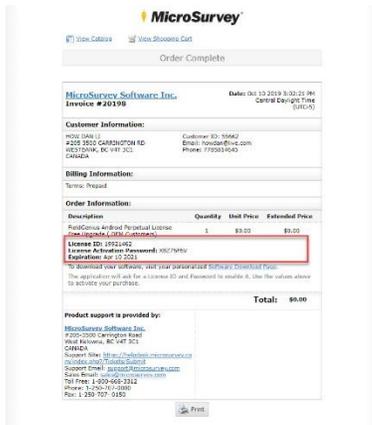
Name: HOW DAN LI      Address: #205 3500 CARRINGTON RD  
 Email: howdan@live.com      WESTBANK, BC V4T 3C1  
 Phone: 7785814645      CANADA

**Payment Information**

Terms: Prepaid

[Previous](#) [Place Order](#)

13. Write down the new License ID and Activation Password shown in your order form. This will be your perpetual license.



**MicroSurvey**  
 Order Complete

MicroSurvey Software, Inc. Invoice # 2019B Date: Oct 10 2019 9:00:29 AM  
 Central Daylight Time (UTC-7)

**Customer Information:**  
 POCO USA, LI Customer ID: 10662  
 #205 3500 Carrington Road Email: howdan@live.com  
 WEST KELLOWNA, BC V4T 3C1 Phone: 7792019403  
 CANADA

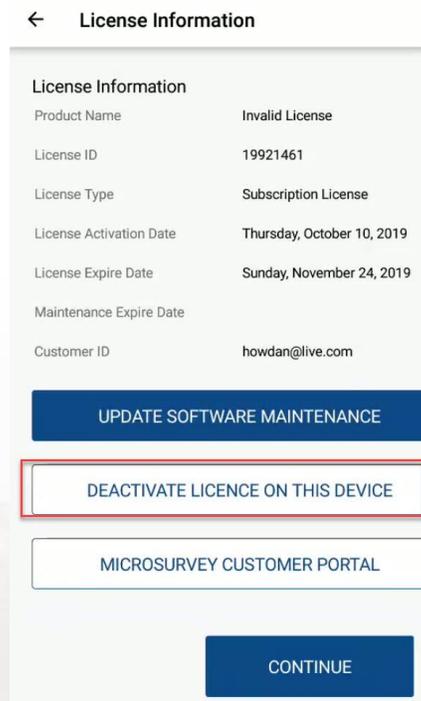
**Billing Information:**  
 Terms: Prepaid

**Order Information:**

Description	Quantity	Unit Price	Extended Price
FieldGenius Android Perpetual License <a href="#">View Details</a>	1	\$9.00	\$9.00
<b>License ID: 19921461</b>			
<b>License Activation Password: X077976V</b>			
<b>Expiration: Oct 10 2019</b>			
<small>To Reinstall Your Software, visit your personal <a href="#">Software Download Page</a>.                      The application will ask for a License ID and Password to enable it. Use the values above to activate your purchase.</small>			
			<b>Total: \$9.00</b>

**Product support is provided by:**  
 MicroSurvey Software, Inc.  
 #205-3500 Carrington Road  
 West Kelowna, BC V4T 3C1  
 CANADA  
 Support Site: <http://www.microsurvey.com/support>  
 Support Email: [info@microsurvey.com](mailto:info@microsurvey.com)  
 Sales Email: [sales@microsurvey.com](mailto:sales@microsurvey.com)  
 Toll Free: 1-800-668-3312  
 Phone: 250-707-0000  
 Fax: 250-707-0150

14. Go back to your FieldGenius Android app and deactivate the subscription license



← License Information

**License Information**

Product Name Invalid License

License ID 19921461

License Type Subscription License

License Activation Date Thursday, October 10, 2019

License Expire Date Sunday, November 24, 2019

Maintenance Expire Date

Customer ID howdan@live.com

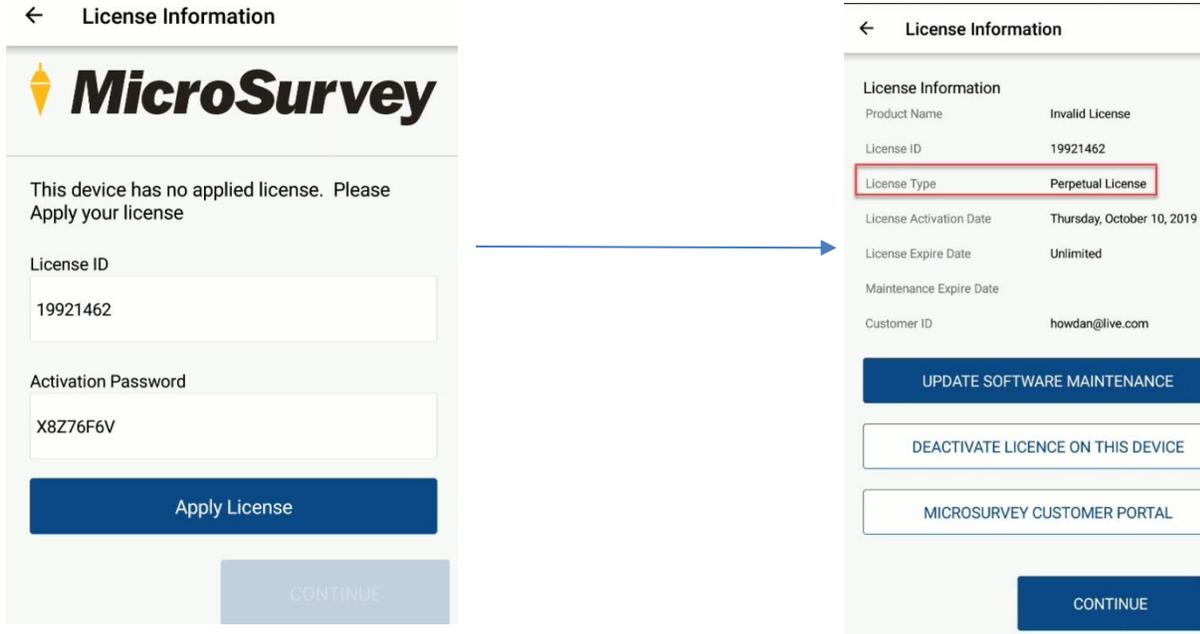
UPDATE SOFTWARE MAINTENANCE

DEACTIVATE LICENCE ON THIS DEVICE

MICROSURVEY CUSTOMER PORTAL

CONTINUE

15. Enter in the NEW license information you copied from **Step 13**, apply and continue. You should now have converted the 45-day term license to a perpetual license.



← License Information

**MicroSurvey**

This device has no applied license. Please Apply your license

License ID

19921462

Activation Password

X8Z76F6V

Apply License

CONTINUE

← License Information

License Information

Product Name	Invalid License
License ID	19921462
License Type	Perpetual License
License Activation Date	Thursday, October 10, 2019
License Expire Date	Unlimited
Maintenance Expire Date	
Customer ID	howdan@live.com

UPDATE SOFTWARE MAINTENANCE

DEACTIVATE LICENCE ON THIS DEVICE

MICROSURVEY CUSTOMER PORTAL

CONTINUE

16. You are now licensed and can start using your FieldGenius for Android application!

